Accessibility Conformance Report for SharePoint Connector for Confluence Cloud (VPAT® 2.5Rev)

Name of Product/ Version	SharePoint Connector for Confluence Cloud (Atlassian Cloud, Forge — continuously delivered). Includes the SharePoint Online Document macro, the SharePoint Online List macro, connected Space Folders, the Smart Assistant (AI), the app configuration pages, and the Confluence Page Embedder web part for SharePoint (SPFx).
Report Date	September 2026
Product Description	An Atlassian Cloud app that surfaces Microsoft 365 SharePoint Online and OneDrive content inside Confluence — documents as live preview or link, SharePoint lists including complex and person columns, and SharePoint folders connected to a Confluence space — and, in the reverse direction, embeds Confluence pages into SharePoint pages via a web part. The app runs on Atlassian Forge; all communication with the Microsoft Graph API happens in the end user's browser in the context of the signed-in user, so each person reaches only the content they may already open in SharePoint. User interfaces are Forge Custom UI surfaces (React + Atlassian Design System / Atlaskit) rendered in iframes within Confluence: macro renderers, the macro editor with its site/library/folder browser and search, space settings, global app configuration, and the Smart Assistant dialog. The Smart Assistant uses the Azure OpenAI Service (GPT-4o-mini) through a stateless Azure Function proxy. A dialog inside Confluence generates the embed script that is pasted into the "Confluence Page" web part on the SharePoint side; the web part itself is a separate SharePoint (SPFx) artefact with its own host and is assessed separately.
Contact Information	support@elevatic.com (placeholder — confirm the correct accessibility contact) · trust.elevatic.com

Scope and Boundaries	The ICT under evaluation is the app's own user interface. The following are **outside the boundary** of this assessment and are reported by third parties, not by Elevatic. Evidence held for each component is tracked in Third-Party Accessibility Evidence — Microsoft and Platform Components. • The **embedded document preview**: rendered by Microsoft (Office for the web / SharePoint preview) inside an iframe. Its accessibility, including in-place editing, is Microsoft's. *No vendor ACR on file yet.* • The **customer's own SharePoint documents and list content** (headings, alt text, table structure, reading order) — user-authored source content. • The **Microsoft sign-in and consent flow** (Microsoft Entra ID), including the "Need admin approval" dialog. *Covered by Microsoft's Accessibility Conformance Report "Office 365 and Azure AD login experience (Web)", VPAT 2.4Rev, 11 September 2023, which reports* Supports *for every WCAG 2.0 and 2.1 Level A and AA criterion. That report does not cover WCAG 2.2.* • The **Atlassian host application** (Confluence), the browser, and the **SharePoint host** in which the Confluence Page Embedder web part is placed. • The documentation site (help.elevatic.com, delivered via Scroll Sites). Where a criterion is materially affected by the embedded preview, the remark says so. WCAG Level AAA is included for completeness only and is marked *Not Evaluated*; it is not within the reported scope.
Evaluation Methods Used	Assessment by evaluators familiar with the product functionality, using the Accessibility Testing Matrix for WCAG Compliance: • Keyboard-only operation (T-KBD), • Screen-reader review with VoiceOver + Web Browser (T-SR), • Colour and non-text contrast measurement (T-CONTRAST), • Text resize and spacing (T-ZOOM), reflow and orientation (T-REFLOW), • Manual heuristic inspection (T-MAN), • Automated checks (T-AXE) via axe-core on rendered components. **Executed as of September 2026**: keyboard-only operation (T-KBD) and manual heuristic inspection (T-MAN) across the app's user interfaces, together with the revision of the app's own components that these passes informed. The findings have been addressed. **Not yet executed**: screen-reader review (T-SR), automated checks (T-AXE), contrast measurement (T-CONTRAST), text resize and spacing (T-ZOOM) and reflow (T-REFLOW). Criteria that depend on those methods remain Preliminary. The macro editor's browse-and-search flow, the list renderer and the Smart Assistant dialog carry the highest residual risk and are listed under Open Verification Items.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/ guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) · Level AA (Yes) · Level AAA (No)
Revised Section 508 (Jan 18 2017, corrected Jan 22 2018)	Yes
EN 301 549 V3.1.1 (2019-11) and V3.2.1 (2021-03)	Yes

Terms

- **SUPPORTS** at least one method meets the criterion without known defects.
- **PARTIALLY SUPPORTS** some functionality does not meet the criterion.
- **DOES NOT SUPPORT** the majority does not meet the criterion.
- **NOT APPLICABLE** the criterion is not relevant to the product.
- **NOT EVALUATED** not evaluated (WCAG Level AAA only).
- **PRELIMINARY** best-effort, not yet verified — a deviation noted per VPAT rules.

WCAG 2.x Report

Tables 1 and 2 also document conformance with the WCAG-referencing provisions of **EN 301 549** (Clause 9 Web; Clauses 10.1–10.4 Non-web documents; Clauses 11.1–11.4 and 11.8.2 Software; Clauses 12.1.2 and 12.2.4) and **Revised Section 508** (501.1, 504.2, 602.3), as noted in those sections. Success criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	PRELIMINARY	Icons and images expose accessible names; decorative graphics are hidden from assistive technology. The document preview iframe carries a name identifying the document. In person columns the person's name is exposed; where several people are shown, the accessible name also includes the presence state. Alt text inside the embedded preview and inside customer documents is out of boundary. To be confirmed via T-AXE, T-SR.
1.2.1 Audio-only and Video-only (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded or live audio or video content. Media files stored in SharePoint and opened through the embedded preview are customer content rendered by Microsoft (out of boundary).
1.2.2 Captions (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded audio or video content; see 1.2.1.
1.2.3 Audio Description or Media Alternative (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded audio or video content; see 1.2.1.
1.3.1 Info and Relationships	PRELIMINARY	Structure is conveyed with semantic HTML and ARIA, and all interactive elements are native controls. SharePoint lists render as tables with header cells; the cells for complex and person columns and the macro editor's site/library/folder hierarchy still require verification. Each user interface carries its own heading outline and, for full-page surfaces, landmark regions. To be confirmed via T-AXE, T-SR.
1.3.2 Meaningful Sequence	PRELIMINARY	Reading and focus order follow DOM order in the Custom UI. Verify the macro editor (breadcrumb, search field, result list, action buttons) and the Smart Assistant dialog (document context, prompt, response). To be confirmed via T-KBD, T-SR.
1.3.3 Sensory Characteristics	SUPPORTS	Instructions do not rely solely on shape, size, or location. To be confirmed via T-MAN.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color	PRELIMINARY	Status cues (permission denied, missing content, sign-in required, AI availability) carry text or iconography in addition to colour. Presence indicators in person columns are distinguished by shape as well as colour and expose a text label for each state. List column formatting supplied by SharePoint may still be colour-only; verify how the app renders such columns. To be confirmed via T-MAN.
1.4.2 Audio Control	SUPPORTS	No audio plays automatically.
2.1.1 Keyboard	SUPPORTS	All functionality is operable by keyboard: interactive elements are native controls and none is removed from the tab order. Keyboard operation of the macro editor's browse-and-search flow, the list renderer's row actions, the document carousel and the Smart Assistant dialog has been verified. Keyboard operation inside the embedded Microsoft preview iframe is out of boundary; entering and leaving that iframe is covered under 2.1.2. Verified via T-KBD.
2.1.2 No Keyboard Trap	PRELIMINARY	Dialogs trap focus while open and restore it on close, and content scrolled out of view in the document carousel is excluded from the tab order. The embedded preview iframe remains the specific risk: focus must be able to leave it by keyboard alone. To be confirmed via T-KBD.
2.1.4 Character Key Shortcuts	SUPPORTS	The app defines no single-character key shortcuts. To be confirmed via T-MAN.
2.2.1 Timing Adjustable	SUPPORTS	The app imposes no time limits on user interaction. Session and token lifetimes are governed by the Atlassian host and by Microsoft Entra ID; re-authentication uses single sign-on where possible.
2.2.2 Pause, Stop, Hide	SUPPORTS	Motion is limited to loading/progress indicators shown while SharePoint content or an AI response is fetched; there is no auto-updating, blinking or scrolling content requiring a pause control. To be confirmed via T-MAN.
2.3.1 Three Flashes or Below Threshold	SUPPORTS	No content flashes.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks	SUPPORTS	UI surfaces are embedded macro renderers, dialogs and configuration pages without repeated blocks of navigation; page-level navigation is provided by the Atlassian host. To be confirmed via T-MAN.
2.4.2 Page Titled	SUPPORTS	Each user interface has a descriptive and distinct page title. To be confirmed via T-MAN.
2.4.3 Focus Order	PRELIMINARY	Focus order follows the visual and reading order, and content outside the visible view is not reachable by keyboard. What remains to be verified with a screen reader is whether drilling into a site, library or folder, running a search and switching tabs inform the user that the content has changed, and that closing the Smart Assistant returns focus to its trigger. To be confirmed via T-SR.
2.4.4 Link Purpose (In Context)	PRELIMINARY	Link text (or accessible name) must describe its purpose in context. Verify document links rendered from list columns and the "open in SharePoint" affordances, which must not reduce to generic labels. To be confirmed via T-AXE, T-SR.
2.5.1 Pointer Gestures	SUPPORTS	No path-based or multipoint gestures are required; all actions use single-pointer activation. To be confirmed via T-MAN.
2.5.2 Pointer Cancellation	SUPPORTS	Actions complete on the up-event and can be aborted by moving off the control (Atlaskit default). To be confirmed via T-MAN.
2.5.3 Label in Name	PRELIMINARY	Icon-only controls carry a text name matching their tooltip, and controls whose visible label is hidden in a collapsed or narrow view carry an explicit name. Remaining check: that each accessible name begins with the visible label text wherever one is shown. To be confirmed via T-AXE, T-SR.
2.5.4 Motion Actuation	SUPPORTS	No functionality is operated by device or user motion.
3.1.1 Language of Page	SUPPORTS	Each user interface declares its language. The interface is currently available in English only, so the declared language matches the content presented. Should further interface languages be offered, the declared language will follow the selected one.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus	SUPPORTS	Receiving focus does not trigger a change of context. Two dialogs place initial focus on their primary input when opened, which is the purpose of opening them. Verified via T-KBD.
3.2.2 On Input	PRELIMINARY	Selecting a tenant, site or library in the macro editor re-queries and re-renders the selection list. Verify this is not an unexpected change of context and that the update is announced. To be confirmed via T-MAN, T-SR.
3.2.6 Consistent Help (2.2 only)	SUPPORTS	Where help/support links are provided, they appear in a consistent location. To be confirmed via T-MAN.
3.3.1 Error Identification	PRELIMINARY	This product has an unusually rich error surface: missing SharePoint permission, "Need admin approval", expired licence, tenant/consent problems, unsupported file type and AI size limits. Each must be identified in text and programmatically associated with the affected control or region. To be confirmed via T-MAN, T-SR.
3.3.2 Labels or Instructions	SUPPORTS	Inputs have programmatic labels rather than placeholder text alone. To be confirmed via T-AXE.
3.3.7 Redundant Entry (2.2 only)	SUPPORTS	Multi-step flows do not require re-entering previously supplied information; the selected site/library context is carried through the macro editor. To be confirmed via T-MAN.
4.1.1 Parsing (obsolete)	SUPPORTS	Per the September 2023 WCAG 2.0/2.1 errata this criterion is always supported; it is removed in WCAG 2.2.
4.1.2 Name, Role, Value	PRELIMINARY	Names, roles, states and values are exposed to assistive technology, including expanded, current and selected states. The embedded preview iframe carries a name identifying the document. Remaining checks: the site and folder browser and the list renderer's custom column types. To be confirmed via T-AXE, T-SR.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	NOT APPLICABLE	The app itself presents no live audio or video content; see 1.2.1.
1.2.5 Audio Description (Prerecorded)	NOT APPLICABLE	The app itself presents no pre-recorded audio or video content; see 1.2.1.
1.3.4 Orientation (2.1 and 2.2)	SUPPORTS	Content is not locked to a single orientation and reflows responsively. To be confirmed via T-REFLOW.
1.3.5 Identify Input Purpose (2.1 and 2.2)	SUPPORTS	The app collects no personal data through its forms; inputs are content selectors, search fields and AI prompts that map to no defined input purpose. To be confirmed via T-MAN.
1.4.3 Contrast (Minimum)	PRELIMINARY	Text colours derive from Atlassian Design System tokens intended to meet 4.5:1 (3:1 large). Contrast has not been measured per surface; measurement is required for the surfaces that use custom colours and for list content rendered with SharePoint-supplied column colours. To be confirmed via T-CONTRAST.
1.4.4 Resize Text	PRELIMINARY	Atlaskit text resizes to 200% without loss of content or function. Verify that the macro's iframe height adapts rather than clipping the embedded preview and the list renderer. To be confirmed via T-ZOOM.
1.4.5 Images of Text	SUPPORTS	Text is rendered as real text; imagery is limited to icons, logos and SharePoint profile pictures. To be confirmed via T-MAN.
1.4.10 Reflow (2.1 and 2.2)	PRELIMINARY	Content must reflow to a 320 CSS px equivalent without two-dimensional scrolling. Wide SharePoint lists may use the permitted data-table exception; the macro editor and Smart Assistant may not. The embedded preview is a fixed-size third-party iframe and is noted as a boundary limitation. To be confirmed via T-REFLOW.
1.4.11 Non-text Contrast (2.1 and 2.2)	PRELIMINARY	UI component and graphical-object contrast derives from Atlaskit tokens. Verify file-type icons, folder/expand affordances and selection indicators in the picker. To be confirmed via T-CONTRAST.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (2.1 and 2.2)	SUPPORTS	No loss of content when user text-spacing overrides are applied. To be confirmed via T-ZOOM.
1.4.13 Content on Hover or Focus (2.1 and 2.2)	SUPPORTS	Content shown on hover or focus is hoverable, remains visible while it holds focus, and can be dismissed with the Escape key without losing the focus position. Verified via T-KBD. Person-column hover cards remain to be confirmed via T-SR.
2.4.5 Multiple Ways (AA)	SUPPORTS	Content is reached through the Atlassian host navigation, the macro on the page, connected Space Folders and search in the macro editor. To be confirmed via T-MAN.
2.4.6 Headings and Labels	SUPPORTS	Headings and labels are descriptive. To be confirmed via T-MAN/ T-SR and T-AXE (empty-heading and heading-order checks).
2.4.7 Focus Visible	SUPPORTS	A visible focus indicator is provided on every interactive element. Verified via T-KBD.
2.4.11 Focus Not Obscured (Minimum) (2.2 only)	PRELIMINARY	Focused elements are scrolled clear of sticky page furniture. Still to verify: that sticky list headers, dialog footers and the Smart Assistant prompt bar do not fully hide the focused component. To be confirmed via T-KBD.
2.5.7 Dragging Movements (2.2 only)	SUPPORTS	No functionality requires dragging; content is selected by activation, not by drag. To be confirmed via T-MAN.
2.5.8 Target Size (Minimum) (2.2 only)	PRELIMINARY	Icon-only controls meet the 24x24 CSS px minimum. Dense list rows and breadcrumb segments require verification via T-MAN.
3.1.2 Language of Parts	PRELIMINARY	**Product-specific risk.** The app's own interface is English only. Embedded SharePoint content and Smart Assistant output (which can translate a document) may be in a language other than that of the interface or the Confluence page. Verify that a `lang` attribute is set on translated AI responses and on rendered list content where the language is known. To be confirmed via T-MAN, T-SR.
3.2.3 Consistent Navigation	SUPPORTS	Navigation elements appear in a consistent relative order across the app's surfaces. To be confirmed via T-MAN.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification	SUPPORTS	Components with the same function are identified consistently across the Document macro, the List macro and the configuration pages. To be confirmed via T-MAN.
3.3.3 Error Suggestion	PRELIMINARY	Error messages should state the corrective action (request access in SharePoint, ask an administrator for consent, renew the licence, choose a smaller file). Verify wording and programmatic association. To be confirmed via T-MAN.
3.3.4 Error Prevention (Legal, Financial, Data)	SUPPORTS	The app displays SharePoint content and does not move, copy or delete it. Administrative actions that change tenant configuration or disconnect a Space Folder provide review and/or confirmation steps. To be confirmed via T-MAN.
3.3.8 Accessible Authentication (Minimum) (2.2 only)	NOT APPLICABLE	Authentication is performed by the Atlassian platform and by Microsoft Entra ID, not by the ICT under evaluation; the app receives an authenticated context and uses single sign-on where possible. The Microsoft sign-in and consent dialogs are Microsoft's ICT. **Evidence note:** Microsoft's ACR "Office 365 and Azure AD login experience (Web)" (VPAT 2.4Rev, 11 September 2023) reports *Supports* across WCAG 2.0 and 2.1 Level A/AA, but covers WCAG 2.0 and 2.1 only — it therefore provides no evidence for this 2.2-only criterion. An updated edition has been requested; see the third-party evidence register.
4.1.3 Status Messages (2.1 and 2.2)	PARTIALLY SUPPORTS	Search result counts are announced without moving focus. Loading, permission-denied, sign-in-required, empty-result and Smart Assistant response states are not currently announced as status messages; this is tracked under Open Verification Items. Streaming AI output additionally requires a politeness setting that does not overwhelm the screen reader. To be confirmed via T-SR.

Table 3: Success Criteria, Level AAA

Level AAA is not within the reported scope; the table is included for completeness with every criterion marked *Not Evaluated* (permitted for Level AAA).

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded)	NOT EVALUATED	Level AAA is not within the reported scope of this document.

Criteria	Conformance Level	Remarks and Explanations
1.2.7 Extended Audio Description (Prerecorded)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.2.8 Media Alternative (Prerecorded)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.2.9 Audio-only (Live)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.3.6 Identify Purpose (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.6 Contrast (Enhanced)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.7 Low or No Background Audio	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.8 Visual Presentation	NOT EVALUATED	Level AAA is not within the reported scope of this document.
1.4.9 Images of Text (No Exception)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.1.3 Keyboard (No Exception)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.3 No Timing	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.4 Interruptions	NOT EVALUATED	Level AAA is not within the reported scope of this document.

Criteria	Conformance Level	Remarks and Explanations
2.2.5 Re-authenticating	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.2.6 Timeouts (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.3.2 Three Flashes	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.3.3 Animation from Interactions (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.8 Location	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.9 Link Purpose (Link Only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.10 Section Headings	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.12 Focus Not Obscured (Enhanced) (2.2 only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.4.13 Focus Appearance (2.2 only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.5.5 Target Size (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
2.5.6 Concurrent Input Mechanisms (2.1 and 2.2)	NOT EVALUATED	Level AAA is not within the reported scope of this document.

Criteria	Conformance Level	Remarks and Explanations
3.1.3 Unusual Words	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.4 Abbreviations	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.5 Reading Level	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.1.6 Pronunciation	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.2.5 Change on Request	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.3.5 Help	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.3.6 Error Prevention (All)	NOT EVALUATED	Level AAA is not within the reported scope of this document.
3.3.9 Accessible Authentication (Enhanced) (2.2 only)	NOT EVALUATED	Level AAA is not within the reported scope of this document.

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Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	PRELIMINARY	Operable non-visually via keyboard and screen-reader semantics; see WCAG 1.1.1, 1.3.1, 2.1.1, 4.1.2. The embedded document preview and the customer's source documents are out of boundary. To be confirmed via T-SR, T-KBD.
302.2 With Limited Vision	PRELIMINARY	Supports text resize, reflow and design-token contrast; see WCAG 1.4.3/1.4.4/1.4.10/1.4.11. To be confirmed via T-ZOOM, T-CONTRAST.
302.3 Without Perception of Color	PRELIMINARY	Colour is not the sole means of conveying status: presence states and status cues carry shape and text in addition to colour. SharePoint-supplied list column formatting remains to be verified; see WCAG 1.4.1. To be confirmed via T-MAN.
302.4 Without Hearing	SUPPORTS	No audio-only information is presented by the app.
302.5 With Limited Hearing	SUPPORTS	No audio-only information is presented by the app.
302.6 Without Speech	SUPPORTS	No speech input is required to operate the app.
302.7 With Limited Manipulation	PRELIMINARY	Keyboard operation verified via T-KBD; target size remains to be verified via T-MAN (see WCAG 2.5.8).
302.8 With Limited Reach and Strength	SUPPORTS	Web software with no physical reach/strength requirement.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	PRELIMINARY	Clear labels and consistent identification are provided; the error surface (permissions, consent, licence) must give actionable guidance; see WCAG 3.3.x. To be confirmed via T-MAN.

Chapter 4: Hardware

Not Applicable. The ICT is web-based software with no hardware component; the entire chapter (401–415) does not apply.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope — Incorporation of WCAG 2.0 AA	SEE WCAG 2.X	See the WCAG 2.x Level A and AA tables above.
502 Interoperability with Assistive Technology	NOT APPLICABLE	The ICT is web-based software rendered in the browser; interoperability with assistive technology is provided through the user agent and addressed under WCAG 4.1.2. The non-web software platform-service provisions (502.2.x, 502.3.x) do not apply.
503.2 User Preferences	SUPPORTS	The UI inherits platform/browser user preferences (font size, colours, reduced motion). To be confirmed via T-MAN.
503.3 Alternative User Interfaces	NOT APPLICABLE	No alternative user interface that itself functions as ICT is provided.
503.4 User Controls for Captions and Audio Description	NOT APPLICABLE	The app presents no audio/video with captions or audio description; media in SharePoint is played by Microsoft's player (out of boundary).

Criteria	Conformance Level	Remarks and Explanations
504 Authoring Tools	NOT APPLICABLE	The app displays existing SharePoint and Confluence content and does not provide a content-authoring interface. In-place editing of an embedded document happens in Microsoft Office for the web, whose authoring-tool obligations are Microsoft's. Accessibility of user-generated source content remains governed by the originating editors.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	SUPPORTS	This Accessibility Conformance Report documents accessibility and compatibility features and is available on request. To be confirmed via T-MAN.
602.3 Electronic Support Documentation	SEE WCAG 2.X	Product documentation is delivered as web content at help.elevatic.com; see the WCAG 2.x tables. The documentation platform (Scroll Sites) is a third-party component.
602.4 Alternate Formats for Non-Electronic Support Documentation	NOT APPLICABLE	Support documentation is provided electronically.
603.2 Information on Accessibility and Compatibility Features	SUPPORTS	Accessibility information is available through the vendor support channel. To be confirmed via T-MAN.
603.3 Accommodation of Communication Needs	SUPPORTS	Support is offered over email/web, accommodating a range of communication needs. To be confirmed via T-MAN.

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Clause 4: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	PRELIMINARY	See Section 508 302.1 / WCAG. To be confirmed via T-SR, T-KBD.
4.2.2 Usage with limited vision	PRELIMINARY	See Section 508 302.2 / WCAG 1.4.x. To be confirmed via T-ZOOM, T-CONTRAST.
4.2.3 Usage without perception of colour	PRELIMINARY	See WCAG 1.4.1 — presence states and status cues carry shape and text in addition to colour; SharePoint-supplied column formatting remains to be verified. To be confirmed via T-MAN.
4.2.4 Usage without hearing	SUPPORTS	No audio-only information is presented by the app.
4.2.5 Usage with limited hearing	SUPPORTS	No audio-only information is presented by the app.
4.2.6 Usage with no or limited vocal capability	SUPPORTS	No voice input is required.
4.2.7 Usage with limited manipulation or strength	PRELIMINARY	Keyboard operation verified via T-KBD; target size remains to be verified via T-MAN (see WCAG 2.5.8).
4.2.8 Usage with limited reach	SUPPORTS	Web software; no physical reach requirement.
4.2.9 Minimize photosensitive seizure triggers	SUPPORTS	No flashing content; see WCAG 2.3.1.
4.2.10 Usage with limited cognition, language, or learning	PRELIMINARY	See WCAG 3.3.x; the permission/consent error paths are the critical case. To be confirmed via T-MAN.

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	SUPPORTS	Accessibility features do not degrade the privacy afforded to users. Content is retrieved in the signed-in user's own context and follows SharePoint permissions. To be confirmed via T-MAN.

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	NOT APPLICABLE	The app is open-functionality web software that permits assistive technology via the browser; the closed-functionality provisions (5.1.2–5.1.6) do not apply.
5.2 Activation of accessibility features	SUPPORTS	The app does not disrupt platform accessibility features activated by the user. To be confirmed via T-MAN.
5.3 Biometrics	NOT APPLICABLE	No biometric identification or control is used by the app.
5.4 Preservation of accessibility information during conversion	PRELIMINARY	The app performs no format conversion: documents remain in SharePoint and are rendered by Microsoft. The one case to review is the Smart Assistant, which extracts text from documents and images to produce AI output; verify that headings, lists and table structure present in the source are reflected as structured text rather than an unstructured block. To be confirmed via T-MAN, T-SR.
5.5 Operable parts	NOT APPLICABLE	No physical/mechanical operable parts (hardware provision).
5.6 Locking or toggle controls	NOT APPLICABLE	Hardware provision; not applicable to web software.
5.7 Key repeat	NOT APPLICABLE	Hardware provision; key-repeat behaviour is governed by the platform.
5.8 Double-strike key acceptance	NOT APPLICABLE	Hardware provision; not applicable.

Criteria	Conformance Level	Remarks and Explanations
5.9 Simultaneous user actions	SUPPORTS	No operation requires simultaneous user actions.

Clauses 6, 7, 8: Two-Way Voice, Video, Hardware

Not Applicable. The app provides no two-way voice communication (Clause 6), no video-capability/caption-or-audio-description processing (Clause 7), and no hardware (Clause 8). Playback of media stored in SharePoint is performed by Microsoft's player and is outside the boundary.

Clause 9: Web

See the WCAG 2.x Report above; Clause 9 maps directly to WCAG 2.x Level A and AA.

Clause 10: Non-Web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	NOT APPLICABLE	The app generates no non-web documents. The documents it displays are the customer's own SharePoint content, authored elsewhere and rendered by Microsoft; their conformance is the responsibility of the document authors and of Microsoft's viewer. The app's own output in Confluence is web content covered under Clause 9 / the WCAG tables.
10.5 Caption positioning	NOT APPLICABLE	No captioned media is produced by the app.
10.6 Audio description timing	NOT APPLICABLE	No audio-described media is produced by the app.

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	SEE WCAG 2.X	See the WCAG 2.x Level A and AA tables.
11.5 Interoperability with assistive technology	NOT APPLICABLE	Web software; assistive-technology interoperability is provided through the browser and addressed under WCAG 4.1.2.
11.6 Documented accessibility usage	SUPPORTS	Accessibility features are documented (this report). To be confirmed via T-MAN.
11.7 User preferences	SUPPORTS	The UI honours platform/browser user preferences. To be confirmed via T-MAN.
11.8 Authoring tools	NOT APPLICABLE	The app is not an authoring tool (see Section 508 504).

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	SUPPORTS	Documented in this report. To be confirmed via T-MAN.
12.1.2 Accessible documentation	SEE WCAG 2.X	Documentation is delivered as web content; see the WCAG tables.
12.2.2 Information on accessibility and compatibility features	SUPPORTS	Available via the vendor support channel. To be confirmed via T-MAN.
12.2.3 Effective communication	SUPPORTS	Support accommodates a range of communication needs. To be confirmed via T-MAN.
12.2.4 Accessible documentation	SEE WCAG 2.X	See WCAG tables.

Clause 13: ICT Providing Relay or Emergency Service Access

Not Applicable. The app provides no relay or emergency-service access.

Third-Party Conformance Evidence

Components outside the boundary of this report are tracked, with the vendor evidence held for each, in Third-Party Accessibility Evidence — Microsoft and Platform Components. Current position:

Component	Evidence	Coverage and gaps
Microsoft sign-in and consent (Microsoft Entra ID)	ACR ON FILE	"Office 365 and Azure AD login experience (Web)", VPAT 2.4Rev, 11 September 2023 — *Supports* for all WCAG 2.0 and 2.1 Level A/AA criteria; media criteria *Not Applicable*. Evaluated per the DHS Trusted Tester Program. Gaps: WCAG 2.2 not covered (notably 3.3.8); report is from 2023.
Office for the web (document preview, in-place editing)	MISSING	Requested from Microsoft. Largest embedded surface in the product.
SharePoint Online / OneDrive rendering and media playback	MISSING	Requested from Microsoft.
Confluence Cloud (host)	PUBLICLY AVAILABLE, NOT FILED	Atlassian publishes product VPATs; obtain the current Confluence Cloud edition.
Scroll Sites (documentation delivery)	MISSING	Relevant to Section 508 602.3 and EN 301 549 12.1.2.

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Open Verification Items

The following checks must be completed before this report is published as a verified self-assessment. Priority reflects the likelihood of a real defect in an integration product with embedded third-party content, not the formal WCAG level.

Prio	Item	Surface	Criteria	Method
P1	Focus can leave the embedded Microsoft preview iframe by keyboard alone; the iframe carries an accessible name identifying the document	SharePoint Online Document macro	2.1.2, 4.1.2	T-KBD, T-SR
P1	Screen-reader confirmation of the browse-and-search flow (tenant → site → library → folder → document); keyboard operation is verified	Macro editor	2.1.1, 1.3.1	T-SR
P1	Screen-reader confirmation that drill-down, tab switch and search inform the user that the content has changed, and that closing the Smart Assistant returns focus to its trigger	Macro editor, Smart Assistant	2.4.3, 3.2.2	T-SR
P1	Table semantics of rendered SharePoint lists: header cells, scope, complex and person columns	SharePoint Online List macro	1.3.1, 4.1.2	T-AXE, T-SR
P1	Error and permission states are announced and actionable: missing SharePoint permission, "Need admin approval", expired licence, unsupported file type	All macro renderers	3.3.1, 3.3.3, 4.1.3	T-SR, T-MAN
P1	Full keyboard and screen-reader pass with NVDA (Windows) and VoiceOver (macOS) against the deployed app	All surfaces	All Level A/AA	T-SR, T-KBD
P1	Automated axe-core sweep per user interface, retained as ongoing coverage; the open state of menus and panels must be checked explicitly	All entry points	All automatable	T-AXE
P1	Obtain Microsoft's ACR for Office for the web to close the largest remaining third-party gap	Embedded preview and editing	Boundary statement	—
P2	Smart Assistant: keyboard-operable prompt and response, live-region politeness for streamed output, no focus loss on response	Smart Assistant dialog	2.1.1, 4.1.3	T-KBD, T-SR
P2	Status messages for loading, error, permission and Smart Assistant response states	All macro renderers, Smart Assistant	4.1.3	T-SR

Prio	Item	Surface	Criteria	Method
P2	`lang` attribute on translated AI output and on rendered content in another language	Smart Assistant, List macro	3.1.2	T-MAN, T-SR
P2	Accessible names for file-type icons, and presence state exposed for a single person avatar as it already is for multiple	List macro, macro editor	1.1.1, 2.5.3	T-AXE, T-SR
P2	Reflow to 320 CSS px; macro iframe height adapts at 200% zoom instead of clipping	All macro renderers	1.4.10, 1.4.4	T-REFLOW, T-ZOOM
P2	Status/permission cues carry text or iconography, not colour alone; contrast of SharePoint-supplied column formatting	List macro	1.4.1, 1.4.3	T-MAN, T-CONTRAST
P2	24x24 px minimum target size for list rows, breadcrumb segments and icon-only actions	List macro, macro editor	2.5.8	T-MAN
P2	Request an updated login-experience ACR from Microsoft covering WCAG 2.2, to close the 3.3.8 evidence gap	Sign-in and consent	3.3.8	—
P3	Person-column hover cards and metadata tooltips are dismissible, hoverable, persistent and keyboard-reachable	List macro	1.4.13	T-KBD, T-MAN
P3	Confluence Page Embedder web part assessed on the SharePoint side (Fluent UI surface, separate host)	SPFx web part	All Level A/AA	T-KBD, T-SR, T-AXE
P3	Smart Assistant output preserves source structure (headings, lists, tables) as structured text	Smart Assistant	5.4	T-MAN, T-SR
P3	Declare the interface language from the selected locale should further interface languages be offered	All entry points	3.1.1, 3.1.2	T-MAN
P3	File Atlassian's Confluence Cloud VPAT and K15t's Scroll Sites statement in the evidence register	This report	Boundary statement, 602.3	—

Prio	Item	Surface	Criteria	Method
P3	Confirm accessibility contact address and legal disclaimer wording	This report	602.2, 603.2	—

Legal Disclaimer

This Accessibility Conformance Report (ACR) is provided for informational purposes only and reflects the results of a self-assessment of SharePoint Connector for Confluence Cloud as of the report date. It is not a warranty, guarantee, certification, or legally binding representation of compliance, accessibility, availability, or fitness for a particular purpose. Accessibility may vary depending on the Atlassian host application, the Microsoft 365 tenant and its services, the browser, assistive technology, configuration, user-authored content, and subsequent product or platform changes. Content rendered by Microsoft services — including the embedded document preview, in-place editing, media playback and the sign-in and consent experience — is third-party ICT and is not covered by this report; conformance statements referenced for those components are reproduced as received from the respective vendor and are not independently verified by Elevatic. Elevatic does not warrant that the application will be free from accessibility defects and may update this report when material changes or additional testing occur. This ACR should be considered together with the stated scope, boundaries, evaluation methods, conformance levels, limitations, and documented exceptions; readers should conduct their own evaluation for their intended use and environment. To the extent permitted by law, Elevatic disclaims liability arising from reliance on this document, except where such liability cannot lawfully be excluded or limited. VPAT® is a registered service mark of the Information Technology Industry Council (ITI).

Based on VPAT® Version 2.5Rev, International Edition.

Third-Party Accessibility Evidence — Microsoft and Platform Components

Supporting register for the **Accessibility Conformance Report for SharePoint Connector for Confluence Cloud (VPAT® 2.5Rev)**. The app embeds and depends on third-party ICT that is explicitly outside the boundary of our own self-assessment. This page records the evidence available for each of those components, so that customer questionnaires can be answered with a citation rather than a disclaimer.

Register

Component	Where it appears	Vendor	Evidence status	Coverage
Office 365 and Azure AD login experience (Web)	Microsoft sign-in, consent and "Need admin approval" dialogs	Microsoft	ACR ON FILE	WCAG 2.0 + 2.1, Level A and AA — all criteria *Supports*. VPAT 2.4Rev, report date 11 September 2023.
Office for the web (document preview and in-place editing)	SharePoint Online Document macro, live preview	Microsoft	MISSING	Not yet obtained. This is the largest embedded surface and the one customers ask about most.
SharePoint Online / OneDrive (source content rendering, media playback)	List content, media files opened from a macro	Microsoft	MISSING	Not yet obtained.
Confluence Cloud (host application)	Page chrome, editor, navigation around every macro	Atlassian	PUBLICLY AVAILABLE, NOT FILED	Atlassian publishes VPATs per product; obtain the current Confluence Cloud edition and file it here.
SharePoint host page (SPFx runtime, Fluent UI)	Confluence Page Embedder web part	Microsoft	MISSING	Not yet obtained.
Scroll Sites (documentation delivery)	help.elevatic.com — relevant to Section 508 602.3 / EN 12.1.2	K15t	MISSING	Not yet obtained.

Office 365 and Azure AD login experience — summary of the filed ACR

Product / Version	Office 365 and Azure AD login experience
Platform	Web
Report Date	11 September 2023
Template	Microsoft Accessibility Conformance Report, WCAG Edition (based on VPAT® 2.4Rev)
Product Description (as stated by Microsoft)	The Azure Active Directory (Azure AD) login experience provides the authentication user interface for Microsoft's enterprise web applications and cloud services, including Azure services and Office 365.
Standards covered	WCAG 2.0 Level A and AA (yes), WCAG 2.1 Level A and AA (yes), Level AAA (no — marked *Not Evaluated*)
Result	Every Level A and Level AA criterion is marked **Supports**. The only *Not Applicable* entries are the media criteria (1.2.1, 1.2.2, 1.2.3, 1.2.4, 1.2.5), consistent with a login UI that presents no audio or video.
Evaluation methods (as stated by Microsoft)	Automated testing with proprietary and external tools; inspection and manual testing with keyboard and adaptive technologies including screen readers and speech recognition; testing by individuals with disabilities. Conformance evaluated according to the Department of Homeland Security Trusted Tester Program.
Contact	Microsoft Enterprise Disability Desk

Limitations of this evidence

⚠ Two gaps must be stated whenever this ACR is cited, otherwise the citation overstates what it proves.

- **WCAG 2.2 is not covered.** The Microsoft report addresses WCAG 2.0 and 2.1 only. Our own ACR reports against 2.2, so the sign-in component carries no evidence for the 2.2-only criteria — 2.4.11 Focus Not Obscured, 2.5.7 Dragging Movements, 2.5.8 Target Size (Minimum), 3.2.6 Consistent Help, 3.3.7 Redundant Entry and 3.3.8 Accessible

Authentication. **3.3.8 is the material one**, since it is precisely the authentication criterion and it is precisely the sign-in component.

- **Report age.** Dated September 2023. The Microsoft sign-in experience is continuously delivered, so the evidence is roughly three years old at the time of writing. Re-request the current edition before using it in a tender response.
- **Scope.** It covers the login and consent UI only. It says nothing about the document preview, in-place editing, list rendering or media playback — which is where most of the user's time in our product is actually spent.

Next actions

Prio	Action	Rationale	Owner
P1	Request Microsoft's ACR for Office for the web (Word, Excel, PowerPoint, PDF viewer) via the Enterprise Disability Desk	Closes the largest embedded surface in the product	
P2	Request an updated edition of the login-experience ACR covering WCAG 2.2	Removes the 3.3.8 evidence gap and refreshes a 2023 document	
P2	File Atlassian's current Confluence Cloud VPAT	The host application frames every one of our surfaces	
P3	Request K15t's accessibility statement for Scroll Sites	Section 508 602.3 and EN 301 549 12.1.2 cover our documentation	
P3	Attach each source document to this page and record the retrieval date	Auditable evidence trail for ISO 27001 / customer due diligence	

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